

# General Terms & Conditions

These conditions are owned by YOURBESTFRENCH (SIREN 954021945)

The Terms & General conditions apply to all students of YOURBESTFRENCH

## 1. Payment conditions

The hourly rate for a private lesson is 46 USD for 60 minutes.

The hourly rate for a conversation session is 42 USD for 60 minutes.

A pack of 10 lessons costs 450 USD.

A pack of 10 conversations costs 415 USD.

\*The teacher reserves the right to modify the hour rate when necessary, in any case, the student will always be notified 10 days before the change is made. The payment for the course can be made directly on the website.

If payment in full has not been received, you will not be allowed to start your course.

Invoices will be issued at the end of the month and will be sent to students who wish to receive them.

## 2. Late arrivals

The teacher will wait for the student for a maximum of 7 minutes, if the student does not show up for the lesson after this time, the session fee will be charged and the lesson will not be recovered. No refund will be made for the time missed. If the teacher arrives late, he/she will have to find a time with the student to recover the time lost.

## 3. Postponement / Programme changes

The teacher and the student have the right to change the date of the course already established if this is done more than 24 hours before the start of the course. In this case,

both parties must agree on the new date and time. If both parties cannot agree on a new time slot, the course will remain as initially scheduled.

#### **4. Cancellation**

All cancellations must be reported as soon as possible. If a cancellation is made less than 24 hours before the class, the student will be charged 100% of the class fee and will not be able to ask for a refund. If a class is cancelled by the teacher less than 24 hours before the class date, the student will be able to recover the lost class free of charge.

#### **5. Right of withdrawal**

If you no longer wish to take a course and wish to exercise your right of withdrawal, you must notify your decision by email within 2 days.

Date:

Signature: